



QUALITY ASSURANCE PROGRAM

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OUR COMMITMENT TO OUR CUSTOMERS

Deltec Power & Control Systems Ltd. is committed to quality. This document details our commitment to quality through our Quality Assurance Program. The purpose of our program, is to ensure that our customer's needs are met the first time and every time. Our Quality Assurance Program provides the framework that ensures continuous improvement of our electrical and engineering services, quality in our completed work, and customer satisfaction.

We recognize that our customers and our ability to meet their needs are the sole reason for Deltec Power & Control System's existence. Our customers rely on our expertise in electrical design and construction to provide them with safe, reliable, and efficient power, control, and communications systems. We make every effort to be deserving of our customer's trust and high expectations. In today's world, we understand that our customer's business depends on these reliable and efficient systems to stay competitive in the global marketplace.

Deltec Power & Control Systems does not rely on chance to provide our customers with the quality they need and deserve. All of our employees understand Deltec's customer focus and commitment to quality.

A.deBoer
President
June 10, 2010

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1. **CORPORATE PROFILE**

1.1 CORPORATE STRUCTURE

Deltec Power & Control Systems is

1.2 MARKET SERVED

Deltec Power & Control Systems serves commercial and industrial customers primarily in southern Alberta and British Columbia.

1.3 MISSION STATEMENT

The mission of Deltec Power & Control Systems is to be principally an electrical contractor in the construction industry, operating for the benefit of its partners, employees and customers. Deltec will adhere to the highest standards of integrity and performance in order to obtain the best possible reputation and image. Deltec is committed to maintain a growth rate and profit margin adequate to insure the continuance of the company. Deltec realizes that the continued growth and profitability of the company is possible only through the growth, development and retention of people of the highest caliber. Deltec will encourage the development and implementation of improved electrical techniques.

2. **CORPORATE COMMITMENT TO QUALITY**

2.1 QUALITY ASSURANCE PROGRAM

2.1.1 Purpose

The purpose of our quality assurance program is to delineate the structure, responsibilities, procedures, processes, and resources needed to ensure tha Deltic meets or exceeds the needs of our customers.

2.1.2 Basis

Our quality assurance program is based on

2.2 QUALITY POLICY

2.2.1 Quality Policy Statement

Perform work to the exact requirements of our customers as defined by the contract documents unless those requirements are changed in accordance with procedures defined in the contract.

2.2.2 Quality Policy Objective

The objective of Deltec's quality policy is to ensure that each employee understands that he or she is responsible for quality and empowered to ensure that customers' needs and expectations, as expressed in the contract documents, are met.

2.2.3 Quality Policy Dissemination

Deltec's quality policy is posted in conspicuous places throughout the corporate and branch offices. This policy is reinforced verbally at all company and job site meetings that deal with quality and continuous improvement.

2.3 RESPONSIBILITY FOR CORPORATE QUALITY

2.3.1 Levels of Responsibility

Deltec recognizes its responsibility to customers for providing quality electrical work. Within Deltec, there are three levels of responsibility for quality:

- Corporate
- Project
- Individual

2.3.2 Corporate-Level Responsibility

The primary responsibility for quality at Deltec is the Quality Steering Committee which consists of the following members of senior management:

President

Vice President

Project Managers

The President serves as the Corporate Quality Officer for Deltec and is responsible for ensuring that the organization adopts and adheres to the quality policy. The President is also responsible for getting feedback from customers and ensuring that Deltec is a quality organization committed to customer satisfaction and continuous improvement.

Deltec's project managers assist the President by accepting the overall responsibility for each project assigned them and assuring all aspects of the quality policy, as directed by the Corporate Quality Officer, are adhered to.

2.3.3 Project-Level Responsibility

Deltec's superintendents assist the Project Manager and the Corporate Quality Officer. Superintendents are responsible for overseeing quality in the field and customer satisfaction.

2.3.4 Individual Responsibility

The key to the successful implementation of any quality assurance program is the individual employee. The employee performing the work is the only person who can truly control quality during the construction process. Deltec empowers employees to control quality through its quality policy and encourages open communications between employees and management about quality improvement.

2.4 MANAGEMENT REVIEW

The Corporate Quality Officer and designated staff conduct regular internal reviews to ensure that the quality assurance program is being properly and effectively implemented. These management reviews include close scrutiny of the following:

- Organization structure and its impact on quality.
- Effective implementation of the quality policy.
- Internal evaluation of construction and maintenance services.
- Performance as measured by customer feedback and construction quality.

The management reviews are documented and submitted to the Quality Steering Committee which takes corrective action as necessary. In addition, data and information from previous reviews are used to identify trends and determine if corrective measures are effective.

3. **QUALITY SYSTEM**

3.1 QUALITY SYSTEM DEFINED

Deltec's quality system is outlined in this manual. The quality system defines the organizational structure, responsibilities, procedures, and processes put in place to achieve Deltec's quality system objectives.

3.2 QUALITY SYSTEM OBJECTIVES

The objectives of Deltec's quality system are fourfold:

- Provide a quality mechanical and/or electrical installation that meets or exceeds the customer's needs and expectations as expressed in the contract documents.
- Avoid rework and delays during construction through early detection and correction of problems.

- Provide a safe and productive work environment for Deltec employees.
- Support the achievement of the corporate mission and strategic objectives.

3.3 QUALITY SYSTEM PROCESSES

Deltec's quality program consists of the control of the following eight processes:

1. Contract Document Review
2. Document Control
3. Design Management
4. Procurement & Expediting
5. Tool & Equipment Maintenance, Calibration, & Testing
6. Materials & Installed Equipment Management
7. Construction Management
8. Inspection, Testing, & Startup

4. **CONTRACT DOCUMENT REVIEW**

4.1 PROCESS SCOPE & OBJECTIVES

This process involves the review of the project contract documents to ensure that these documents accurately define the scope of Deltec's work. The objective of this process is to ensure that Deltec understands the customer's needs and requirements as expressed in the contract documents and can meet those needs and requirements.

4.2 DOCUMENT REVIEW PROCESS

4.2.1 Bid Documents

The document review process begins with the review of bid documents. These documents define the scope and requirements of the project. The bid documents normally include the following information:

- Invitation To Bid
- Bid Form
- Deltec Proposal or Quotation (work included & excluded)
- Construction Agreement
- General, Supplemental, & Special Conditions
- Insurance & Bond Requirements
- Drawings & Specifications
- Addenda
- Owner Furnished Materials & Equipment
- Project Milestone Dates

4.2.2 Site Visit

A site visit is normally scheduled with the customer prior to bidding. The purpose of the site visit is for Deltec to become familiar with the site and its conditions. In addition to the physical site, Deltec will investigate project logistics and local conditions that may impact the construction process.

4.2.3 Pre-bid Meeting

Deltec will attend any scheduled pre-bid meetings in order to interact with the customer and clarify the project scope and requirements. Where no formal pre-bid meeting is scheduled, Deltec will contact the customer to resolve any questions concerning the project scope and requirements prior to bidding.

4.2.4 Contract Award

Prior to executing the contract, Deltec will meet with the customer to review the contract scope and requirements and agree on any administrative procedures not previously addressed. Once an understanding of all outstanding details and questions has been resolved, Deltec will execute the contract.

4.2.5 Post-Contract Award

Following contract execution, Deltec will start work as directed by the contract. During construction, Deltec will keep the customer informed of any problems, delays, or deviations from the specified requirements in accordance with the contract documents.

5. DOCUMENT CONTROL

5.1 PROCESS SCOPE & OBJECTIVES

This process involves the cataloging, filing, and distribution of project documents. The objective of this process is to ensure that information needed to manage and perform the work is readily available to those that need it.

5.2 DOCUMENT CONTROL PROCEDURES

5.2.1 Documents To Be Controlled

All documents that affect project quality are required to be cataloged, filed, and distributed as required. Controlled documents typically include the following:

- Contract formation and maintenance documents that include the construction contract; general, supplemental, and special conditions; addenda, change orders, and field directives; among others.
- Planning and design documents that include design criteria, site information, material and equipment information, calculations, drawings, specifications, among others.

- Procurement and expediting documents that include quotations, agreements and purchase orders, shipping and receiving records, test and inspection documentation, warranties and guarantees, among others.
- Tool and equipment maintenance and calibration procedures and records.
- Material and equipment shop drawings and catalog cuts along with review and approval documents.
- All correspondence, memoranda, meeting minutes, requests for information, schedules, and budgets relating to the construction process.

5.2.2 Responsibility For Document Control

The project manager is responsible for project document control.

5.2.3 Document Control System

A central project file is established at the beginning of the project and maintained throughout the project. All internally generated documents are marked with the project number and then filed in the central project file. All external documents received are coded with the project number and project description, these documents are then given to the project manager for viewing / approval before being filed.

6. **DESIGN MANAGEMENT** (Applicable only on design-build projects)

6.1 PROCESS SCOPE & OBJECTIVES

This process involves the design of power, lighting, control, and/or communications systems by Deltec for the customer. The objective of this process is to determine the customers' needs and produce a set of accurate and complete construction documents that can be used to install and/or construct the required systems.

6.2 DESIGN QUALITY DEFINED

Design quality is defined by the construction documents that translate the customer's needs and requirements into functional power, lighting, control, and communications systems that can be efficiently built and operated.

6.3 RESPONSIBILITY FOR DESIGN QUALITY

The project engineer is responsible for design quality. The project engineer will work closely with and under the direction of the project manager to assure all aspects and conditions of the contract documents are adhered to. The project engineer will be registered as an electrical engineer in the province where the project is located and affix his or her seal to studies, plans and specifications, and other design documents as required by the licensing laws of that province.

6.4 CLIENT NEED IDENTIFICATION

The first step in the design process is the identification of the customer's needs and requirements. Deltec will meet with the customer and end users of the system(s) or facility to determine the project scope and system performance requirements. The project scope and system requirements will be documented and provided to the customer for review and comment.

6.5 CODES & STANDARDS REVIEW

Once the project scope and system requirements have been identified and agreed to, the next step is to determine what codes and standards are applicable to the project. Applicable codes and standards will be researched to determine specific requirements. The results of the codes and standards review will be documented.

6.6 DESIGN CRITERIA DEFINITION

Based on the project scope and system requirements along with the results of the codes and standards review, Deltec will define specific design criteria for the project. In this step, Deltec will convert the customer's system performance criteria into specific quantifiable and measurable design requirements. Design criteria will be documented and reviewed with the customer to ensure accuracy and completeness. Any conflicting or ambiguous requirements will be resolved prior to proceeding with the design.

6.7 CONSTRUCTABILITY & VALUE ANALYSIS

Deltec will identify viable design alternatives that meet the customer's design criteria. These alternatives will then be analyzed to determine the preferred alternative based on construction, operation, and maintenance considerations. Constructability reviews will be performed to determine how the design can be modified to improve construction efficiency. Value analyses will be performed to select equipment and systems. The goal is to select design alternatives that meet the customer's requirements.

6.8 DESIGN DOCUMENTATION

6.8.1 System Documentation

Design documentation for electric power, lighting, communications, and control systems is divided into the following systems:

- Power Distribution Systems
- Lighting Systems
- Communication And Data Processing Systems
- Life Safety / Security Systems
- Lighting Protection Systems
- Grounding Systems
- Instrumentation And Control Systems

6.8.2 Power Distribution Systems

Documentation of the power distribution system design includes the following:

- System one-line diagram.
- Conductor type, size and insulation type.
- Protective devices and interrupting capacities.
- Substation, switchboard, panel board and motor control center (MCC) locations, arrangements, and ratings.
- Circuiting of all outlets and devices.
- Short circuit analysis.
- Load calculations.
- Legend.

6.8.3 Lighting Systems

Documentation of the lighting system design includes the following:

- Lighting fixture performance specifications and arrangements.
- Emergency and exit lighting.
- Lighting control and circuiting.
- Legend.

6.8.4 Communication & Data Processing Systems

Documentation of the communication and data processing systems design includes the following:

- System riser diagram.
- Conductor type, size, and insulation type.
- Equipment and device type and locations.
- Special power supply requirements.
- Description of system operation.
- Legend.

6.8.5 Life Safety / Security Systems

Documentation of the communication and data processing systems design includes the following:

- System riser diagram.
- Conductor type, size, and insulation type.
- Equipment and device type and location.
- Special power supply requirements.
- Description of system operation.
- Legend.

6.8.6 Lighting Protection Systems

Documentation of the lighting protection system design includes the following:

- Air terminal height and spacing.
- Arrangement of down conductors.
- Grounding methods and locations.
- Ground test requirements.
- Legend
- Master label or other certification if applicable

6.8.7 Grounding Systems

Documentation of the grounding system design includes the following:

- Type and location of all grounding electrodes.
- Bonding requirements.
- Ground test requirements.
- Conductor material type, size, and protection requirements.
- Attachment / Connection details.
- Legend

6.8.8 System Technical Specifications

Documentation of the instrumentation and control systems design includes the following:

- Functional diagram.
- Conductor type, size, and insulation type.
- Equipment and device type and location.
- Device mounting details.
- Special power supply requirements.
- Device air and impulse tubing.
- Description of system operation.
- Programming Code.
- Legend

6.8.9 System Technical Specifications

Specifications for the power, lighting, control, and communications systems will be prepared in accordance with

6.9 DESIGN REVIEW PROCEDURES

6.9.1 Internal Design Reviews

Internal design reviews will be performed by Deltec at regular intervals as required by the complexity and size of the project. The project manager will be responsible for scheduling,

performing, and documenting the results of these reviews. Internal design reviews should include members of the design team, construction pwrsonnel, key suppliers and manufactures, outside specialists, and others that must interface with the design process. The internal design review will include technical reviews, a review of the projected construction schedule, and budget.

6.9.2 Customer Design Reviews

Customer design reviews will be scheduled in accordance with the agreement between the customer and Deltec. The project manager is responsible for scheduling, coordinating, and responding to the results of the customer design reviews.

6.10 DESIGN CHANGE & MODIFICATION PROCEDURES

The project manager is responsible for establishing and documenting design change and modification procedures with the customer. All design changes and modifications are to be reviewed with the customer and documented.

7. **PROCUREMENT & EXPEDITING**

7.1 PROCESS SCOPE & OBJECTIVES

This process involves the procurement of materials and equipment for incorporation into the work by Deltec. In addition, this process may involve procuring the services of qualified specialty subcontractors to assist Deltec in performing the work.

7.2 SUPPLIER AND SUBCONTRACTOR ASSESSMENT

7.2.1 Materials & Equipment

Only those suppliers of materials and equipment that are acceptable to the customer as defined in the contract documents are considered. Acceptable suppliers are then evaluated by Deltec based on past experience, commitment to quality and customer satisfaction, ability to meet the construction schedule, material and equipment installation characteristics, and after-sale service and support.

7.2.2 Subcontractors

Specialty subcontractors are evaluated by Deltec based on expertise, past experience, commitment to quality and customer satisfaction, and ability to meet the construction schedule.

7.3 REQUESTS FOR QUOTATION

Only those suppliers and subcontractors approved by Deltec are asked to submit a quotation. Requests for quotation sent to suppliers and subcontractors include Deltec's standard agreement as well as a detailed written scope of work. Applicable drawings and specification sections are made available to suppliers and subcontractors to facilitate their

quotation preparation. Deltec provides suppliers and subcontractors with as much time as possible to prepare complete and accurate quotations.

7.4. PURCHASING POLICIES & PROCEDURES

Deltec selects a supplier or subcontractor based on the criteria outlined in the request for quotation. In most cases, Deltec selects the successful bidder based on price since the successful supplier or subcontractor is selected from a pre-qualified pool of equal bidders. Following selection and prior to contract execution, Deltec reviews the successful bidder's quotation for completeness and accuracy and then meets with the successful bidder to review the scope of work, technical requirements, inspection and testing requirements, submittal requirements, and construction schedule. Once an agreement is reached on all technical and administrative issues, the contract is executed.

7.5. SUBMITTALS

Shop drawings, catalog cuts, and test and inspection data required to be submitted to the customer for approval by Deltec will be thoroughly reviewed for completeness and technical requirements prior to submission. Deltec will stamp each submittal as having been reviewed along with the reviewer's name and date of review. The goal of this procedure is to avoid delays due to inadequate or erroneous submittals.

7.6 OWNER-FURNISHED MATERIALS & EQUIPMENT

Deltec will work with the owner to ensure that owner-furnished materials and equipment meet the technical requirements of the project. In addition, Deltec will provide the owner with schedule milestones and information so that the owner-furnished materials and equipment do not delay or otherwise affect the construction process. If the installation of materials and equipment are Deltec's responsibility, Deltec will inspect the materials and equipment when delivered and properly store them until needed. Records of the receipt and inspection of materials and equipment will be forwarded to the owner.

7.7 IDENTIFICATION & TRACEABILITY

Records will be kept of all materials and equipment incorporated into the work.

8. TOOL & EQUIPMENT MAINTENANCE, CALIBRATION & TESTING

8.1 PROCESS SCOPE & OBJECTIVES

This process involves the maintenance, calibration, and testing of tools and equipment. The objective of this process is to ensure that the employee in the field has the tools and equipment necessary to work effectively, safely, and efficiently.

8.2 SELECTION OF TOOLS & EQUIPMENT

Tools and equipment supplied by Deltec will be selected based on their suitability for the work to be performed. Wherever possible, Deltec will review tool and equipment selection both before and during the performance of the work to ensure that the proper selection has

been made. In addition, Deltec will provide sufficient quantities of tools and equipment to allow employees to work productively.

8.3 TRANSPORTATION & STORAGE OF TOOLS & EQUIPMENT

Tools and equipment will be transported and stored in such a way that they will be protected from damage and deterioration.

8.4 CALIBRATION AND TESTING OF TOOLS & EQUIPMENT

Tools and equipment requiring calibration and / or testing will be calibrated and / or tested at regular intervals or just prior to use. Calibration and / or testing will be carried out by qualified technicians in a controlled environment in accordance with manufacturer recommendations. Records of tool and equipment calibration and testing will be kept and a dated stamp indicating the tool or equipment's calibration and / or test status will be attached.

8.5 REPAIR OF TOOLS & EQUIPMENT

When tools and equipment require repair they will be marked or tagged as soon as the damage or defect is detected to avoid accidental use. Repairs will be carried out in accordance with manufacturer recommendations and instructions by qualified technicians in a controlled environment. Following repair, the tools and equipment will be calibrated and tested as described in paragraph 8.4. Records of all tool and equipment repairs will be kept.

8.6 OPERATING INSTRUCTIONS & PROCEDURES

Operating instructions and procedures will be available with the tool or equipment or maintained on file at the project site for employee reference and use.

8.7 OPERATOR TRAINING & CERTIFICATION

When tools and equipment require training for proper use, Deltec will provide training for employees by qualified instructors. Records of all formal training will be kept. If employee certification is required, Deltec will ensure that the employee is certified prior to using the tool or equipment.

9. MATERIALS & INSTALLED EQUIPMENT MANAGEMENT

9.1 PROCESS SCOPE & OBJECTIVES

This process involves managing materials and equipment from the time they are delivered to the site until they are incorporated in the work. The objective of this process is to ensure that the right materials and equipment are delivered and that they are protected from damage and deterioration until they are installed.

9.2 RECEIVING & INSPECTION

At the time of delivery, all materials and equipment are inspected to ensure that they are what was ordered, they are intact and were not damaged during shipment, and that the proper quantity was delivered. Only after a successful inspection are materials and equipment accepted. If a problem is encountered during inspection, the materials and equipment are either rejected or corrective action is worked out with the supplier prior to acceptance. A record is kept of all material and equipment receipts and inspections.

9.3 STORAGE & PROTECTION

Material and equipment delivered prior to when it is needed will be properly stored and protected to prevent damage or deterioration.

9.4 INVENTORY CONTROL PROCEDURES

For bulk materials, Deltec will establish inventory control procedures to ensure that the correct materials and equipment are used where required.

9.5 MATERIAL & EQUIPMENT DOCUMENTATION

Documentation such as installation instructions, testing and startup procedures, and operation and maintenance manuals will be cataloged and filed. This documentation will be provided to the owner in accordance with the contract documents.

10. **CONSTRUCTION MANAGEMENT**

10.1 PROCESS SCOPE & OBJECTIVES

This process involves the installation of materials, equipment, and systems at the site. The objective of this process is to ensure that the work is completed efficiently and in accordance with the construction documents.

10.2 FIELD QUALITY DEFINED

Quality in the field is defined as meeting the customer's needs and requirements as stated in the construction documents.

10.3 RESPONSIBILITY FOR FIELD QUALITY

The superintendent is responsible for quality in the field. However, Deltec believes that quality, is built from the ground up at each level, by the individual employee performing the work. Therefore, field quality is everyone's responsibility.

10.4 ORGANIZATION FOR FIELD QUALITY

The superintendent is responsible for organizing for field quality and documenting responsibilities. The project organization and delegation of authority and responsibility for quality will vary from project to project depending on the project's complexity and size.

10.5 WORK FORCE QUALIFICATIONS & TRAINING

Deltec strives to employ only the best employees with the training, skills, and experience necessary to perform the work assigned. Each employee is responsible for the quality of his or her own work and has the authority to alter or correct the work when it does not comply with specified requirements.

10.6 INTERFACE WITH OTHER PROJECT PARTICIPANTS

Deltec will plan and coordinate its work with other project participants as required.

10.7 CONSTRUCTION MEANS & METHODS

Deltec will use construction means and methods that are appropriate for the project. The means and methods will be reviewed with the employee(s) performing the work prior to implementation.

10.8 PROJECT PLANNING & SCHEDULING

Deltec will plan and schedule work within the framework of the customer's schedule and the contract requirements. Deltec will work closely with the customer and other affected parties when scheduling required shutdowns and cutovers.

10.9 ACTIVITY PREPLANNING

In order to ensure that employees have the necessary information, materials and equipment, and tools and production equipment to perform the work, Deltec will preplan its construction activities. Preplanning is the responsibility of the superintendent or the foreman and performed with the assistance of the employee(s) who will be assigned to perform the work. Preplans will be documented by the superintendent or foreman and distributed as required.

10.10 SAFETY & ACCIDENT PREVENTION

Safety and accident prevention is synonymous with quality at the site. Deltec is dedicated to providing a safe work environment. The superintendent is responsible for safety and accident programs at the construction site. These programs include regular review of construction means and methods for safety, inspection of the condition of tools and equipment, and the scheduling of regular safety meetings and training. Deltec believes that safety and accident prevention is everyone's responsibility.

10.11 AS-BUILT CONSTRUCTION DOCUMENTS

As-built construction documents will be maintained throughout construction at the site. At the end of the project, these as-built construction documents will be provided to the customer in accordance with the contract documents.

11. INSPECTION, TESTING, & STARTUP

11.1 PROCESS SCOPE & OBJECTIVES

This process involves the inspection, testing and startup of materials, equipment, and the systems that they comprise. The objective of this process is to ensure that materials and equipment are supplied and installed in accordance with the technical specifications and systems operate as required.

11.2 VERIFYING CONTRACT COMPLIANCE

11.2.1 Verification Processes

The following three processes are used for verifying contract compliance:

- Work-In-Progress Inspection & Testing
- Final Inspection & Testing
- Third-Party Inspection & Testing

11.2.2 Work-In-Progress Inspection & Testing

Ongoing inspection and testing of work in progress is carried out throughout construction in accordance with manufacturer recommendations, specified requirements, and Deltec's quality assurance procedures. Records are kept of all work-in-progress inspection and testing.

11.2.3 Final Inspection & Testing

Deltec performs final inspection and testing on all completed work in accordance with manufacturer recommendations, specified requirements, and Deltec's quality assurance procedure prior to turning the completed work over to the owner. Records are kept of all final inspection and testing.

11.2.4 Third-Party Inspection & Testing

Deltec assists third parties such as the owner, owner's representative, architect and / or engineer, manufacturer, code officials, or others in the performance of required inspection and testing of work in progress and completed work. Records are kept of all third-party inspections and testing.

11.3 CORRECTION OF NONCONFORMING WORK

Nonconforming material, equipment and work in place will be corrected in one of the following three ways:

- Reworked or modified in order to meet specified requirements.
- Accepted with or without rework or modification by the owner, owner's representative, architect and / or engineer, or other authorized entity.

- Removed and replaced in total.

When nonconforming material, equipment, or work in place is accepted as is, Deltec will document the nonconformance and the fact that it has been accepted. Reworked, modified, or replaced material, equipment, or work in place must be inspected and tested in accordance with manufacturer recommendations, the technical specifications, and Deltec's quality assurance procedures.

11.4 STARTUP & TESTING PROCEDURES

Startup and testing procedures for materials, equipment, and the systems they comprise will be performed in accordance with manufacturer recommendations, the technical specifications, and Deltec's quality assurance procedures. A manufacturer's representative will be brought to the site to inspect the installation, perform final adjustments, perform required tests, and / or startup the equipment or system when required by contract, for technical reasons, or for warranty compliance.

11.5 INSPECTION & TEST RECORDS

All inspection and test records will be maintained by Deltec along with records of any corrective action taken. Copies of the inspection and test records will be provided to the owner, owner's representative, or architect and / or engineer in accordance with the contract documents.

11.6 WARRANTIES & GUARANTEES

Deltec will ensure that all requirements to put warranties and guarantees in force are met. Copies of all warranties and guarantees will be provided to the owner in accordance with the contract documents.